

At InStock, your peace of mind is a priority for us. We grant our customers a 7 days return policy no matter the reason. Please note the following:

- No product returns will be accepted after 7 days from the invoice date
- All returned items must be in their original packaging and original tags (as applicable)
- Only products eligible for return will be accepted. Please review the Shipping & Returns Policy for the list of items that are not eligible for return

**1. Customer Information:**

<b>Customer Name:</b>	
<b>Mobile Number:</b>	
<b>Email Address:</b>	
<b>Order Number:</b>	

**2. Return Product Information:**

<b>Product Name/Description</b>	<b>SKU Number</b>	<b>Quantity</b>	<b>Reason for Return</b>

**Instructions:**

- [1] Please complete the above form and email to [info@instock.ae](mailto:info@instock.ae)
- [2] A customer care rep. will get in touch with you to verify your information
- [3] A pick up will be scheduled within 3 business days
- [4] We will refund back your money once the return is approved. Please allow 1 to 2 weeks for approval
- [5] If the product was bought COD (Cash on Delivery), the credit amount will be refunded as Store Credit

**For more information please visit our [Shipping & Returns Policy](#), or feel free to contact us anytime should you have any questions.**